



## Education & Training

### Crystal Reports Seminar

ZOLL Data Systems is offering a Crystal Reporting and SQL training course to RescueNet users interested in pursuing a more complete understanding of Crystal Reports and database concepts for creating and managing their library of custom reports for RescueNet.

#### Class Description

Throughout this 3 day training experience, you'll be led through various topics specific to harnessing the power of RescueNet Reporting. This class is a seminar for Advanced Crystal users to cover questions and specific reporting needs. We will build reports specific to customer questions in the workshop.

#### Audience

- RescueNet Administrators and Power Users
- Intermediate to Advanced Crystal Report Users (RescueNet Dispatch, Billing and ePCR)

#### Prerequisites

- Working knowledge of Windows and Windows-based applications.
- Basic knowledge of database concepts such as tables, fields and records is highly recommended.