

April 13, 2005

Dear ZOLL Data Systems Clients Submitting to Cigna Medicare:

Cigna Medicare updated their website regarding the MA112 edit. You can read the message below or visit their website at [www.cignamedicare.com](http://www.cignamedicare.com). All support tickets regarding this issue will be closed. If you continue to receive denials, please contact Cigna Medicare immediately.

**April 8, 2005**

## ***Important MCS Information***

### MA112 Status Update

*CIGNA Medicare has completed system testing and implemented changes to correct the MA112 claims processing issue that was impacting individual providers erroneously. CIGNA Medicare will monitor submissions to ensure claims previously impacted by inappropriate MA112 denials are no longer affected. Some providers will have received denials and will continue to receive an appropriate MA112 denial message. Any claims appropriately denied with the MA112 denial should be re-submitted for processing for correct payment. Prior to re-submitting, please refer to the CIGNA Medicare MCS Website, the appropriate ListServ messages and any mailers received for appropriate billing procedures.*

Please do not hesitate to contact our office at [ProviderRelations@zolldata.com](mailto:ProviderRelations@zolldata.com) if you need further clarification.

Thank you.

Provider Relations  
ZOLL Data Systems