

Medicare and Railroad Medicare FAQ

Q: I already have a Medicare ECM; do I need an additional ECM to submit Medicare Secondary Payor Claims?

A: You do not need an additional ECM to submit MSP claims electronically. Make sure you have a MSP schedule set up and plug in the ANSI Medicare ECM.

Q: Medicare has said they want to see the total charges submitted; how can I tell in the file if this is being populated?

A: When you process a batch using RescueNet Billing, a data file is generated in the ANSI 4010A1 format. The ANSI language is loops and segments. Total charges are populated in Loop 2300; CLM02 segment. You can open the file using Notepad and search for CLM.

Q: What if I billed my primary payer United Healthcare on paper; will Medicare see in the file that United Healthcare is the primary payer?

A: Your primary payer will be populated in the data file in the OI (other insurance) segment.

Q. How do I send the EOB for MSP claims?

A. It is not necessary to send the EOB. You must add all credits from the primary payor or prior payor to a specific charge (RescueNet Billing>Edit Trip>Add Credit> Credit applies to a specific charge>Select appropriate charge>Edit amounts to detail deductible and/or copay. When credits are posted at the charge level, the data file will populate the information in Loop 2320 and also Loop 2430.

Q: Can I submit Railroad Medicare claims using RescueNet Billing or will have to get the software from Railroad Medicare?

A: You can process Railroad Medicare claims using RescueNet Billing the same way you process Medicare and Medicaid claims. You must dial into the bulletin board system using HyperTerminal. The bulletin board number is 803-788-9860.

Q: Do I need to enroll with Railroad Medicare or do I just start sending claims?

A: Yes you must enroll. You can download the enrollment package from their website: www.palmettogba.com.

Q: Do I need to purchase the Railroad Medicare ECM?

A: No, you do not need the purchase the ECM. You must send an email to providerrelations@zolldata.com to request the ECM. Provider Relations will contact you to set up an installation date. You must be prepared for us to log into your system.