

April 15, 2005

Dear Illinois Medicaid Client:

ZOLL Data Systems received notification on 4/13/05 from The Illinois Department of Public Aid (IDPA) that the NSF format you are currently using to submit Medicaid claims will no longer be accepted effective **4/20/05**. All electronic submissions must be HIPAA compliant using the 4010A1 format.

IDPA requires that non emergency transportation claims have several pieces of information specific to the trip to output in the narrative field. In an email dated 12/14/04, we notified you of those specifics and at the time the billing alternative was to use the paper form 2209 or the NSF format. NSF is no longer an option.

The data requirements for the narrative are:

- State or Province code where the vehicle license number was issued
- Vehicle license number
- Origin Time
- Destination Time
- Origin Address (including street, city, state, zip code)
- Destination Address (including street, city, state, zip code)

Example:

IL, 12345678,1155,1220,1301 N OAKDAL, SPRIN IL 62703,409 S
OAKDAL, SPRIN IL 62703

This information can be found in section 302.5 of The Handbook for Electronic Processing.

To get started electronically, you will need to associate your ANSI ECM with your Medicaid schedule (please see the detailed article posted at <http://www.zolldata.com/csite/MedicareCorner/ILNSFCUTOFF04202005>).

ZOLL Data Systems contacted the Illinois Department of Public Aid to request an extension of the use of the NSF version, based on their non compliant requirements, but the cut off date is final. We have also filed a complaint against IDPA because the narrative requirement is not HIPAA compliant. At this time, no action by CMS has been made on the complaint and NSF claims will not be accepted on **4/20/05**.

Please do not hesitate to contact our office at ProviderRelations@zolldata.com if you need further clarification.

Thank you,
Provider Relations

IL Medicaid Narrative - Billing Tips

If you do not want to add the narrative requirements to electronic claims, you can submit claims using paper form 2209. Currently, form 2209 does not allow you to lump and combine charges. We have notified Research & Development regarding this and a special will be released to allow lumping and combining of charges. If you do not use this feature, you may begin using form 2209 immediately.

- 1) Plug the ECM into the Schedule (administration>billing>schedules>schedules):

Edit Schedule

Description: This is a time payment schedule

After # of Days	Queue trip for this Form/ECM	Use Override Config	Add Interest Charge	Use this invoice message	Event	Reset Aging	Set In Collections
0	<None>	<input type="checkbox"/>	<input type="checkbox"/>		No Bill Sent	<input type="checkbox"/>	<input type="checkbox"/>
0	ANSI Medicaid IL	<input type="checkbox"/>	<input type="checkbox"/>		Sent to Medicaid	<input checked="" type="checkbox"/>	<input type="checkbox"/>
21	<None>	<input type="checkbox"/>	<input type="checkbox"/>		Account Review	<input type="checkbox"/>	<input type="checkbox"/>
	<None>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>
	<None>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>
	<None>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>
	<None>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>
	<None>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>
	<None>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>
	<None>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>

Days: Next Schedule:

When a trip arrives on this schedule, automatically set the current payor to:

Never send a statement for any trip on this schedule

At the end of your business day on April 19, 2005, you will need to set up the schedule to output ANSI data.

2) Adding Narrative to the trip. The narrative can output at the claim level or the charge level. We recommend you add the narrative at the charge level in your base rate charge (CallTaking>edit trip>edit charge):

The screenshot shows the 'Edit Charge' window with the following details:

- Category: [Dropdown]
- Charge: BLS Non-Emerg Base Rate [Dropdown]
- System code: Base Rate
- Gross amount per unit: 455.00
- Quantity: 1
- Total: \$455.00
- Company: ZOLL DATA SYSTEMS
- HCPCS: A0428
- Modifiers: HH
- Override HCPCS:
- Override Modifiers:
- Narrative: IL, 123456789, 1155, 1220, 1301 N OAKDAL, SPRIN IL 62703, 409 S OAKDAL, SPRIN IL 62703
- Override Original Claim Reference number for this charge only:

A yellow callout box points to the Narrative field with the text: "There should be no spaces between the comma and the next field!"

3) The Narrative is not automated so you will need to train data entry personnel regarding the required format defined below.

Length & Description (preferred length for each field is listed below)

2 State or Province Code (Use Code source 22: States and Outlying Areas of the U.S.

8 Vehicle License Number

4 Origin Time Time expressed in 24-hour clock time as follows: HHMM, where H = hours (00-23), M = minutes (00-59)

4 Destination Time Time expressed in 24-hour clock time as follows: HHMM, where H = hours (00-23), M = minutes (00-59)

13 Origin Address – Street

14 Origin Address – City State and Zip Code

13 Destination Address Street

14 Destination Address – City State and Zip Code

a. For Origin and Destination click on Trip>CallTaking>Time Stamps, Odometer & Crew Members...

b. Pickup and Drop off is located on Service Tab 1 in Call Taking.

Please contact Support at 800-663-3911 if you need further assistance. Thank you.