

## ZOLL AR Boost® Retroactive Medicaid

### DATA SHEET



Our ZOLL® AR Boost® Retroactive Medicaid Status tool helps reduce the number of self-pay accounts by automatically monitoring eligible claims for active Medicaid coverage status and releasing them for submission when coverage is found.

Many self-pay patients may be eligible for Medicaid, but without manually monitoring coverage status, providers and revenue cycle management (RCM) partners may not know whether or when to submit a claim retroactively. If active Medicaid coverage is not found during the timely filing period, eligible patients will miss out on government coverage to pay their healthcare bills, and providers will categorize them as self-pay, greatly increasing the risk of write-off. Providers and RCM partners can use the ZOLL AR Boost Retroactive Medicaid Status tool to help convert more self-pay accounts to government coverage, automatically.

### Benefits

- Automatically monitors queued claims and determines when an eligible patient's Medicaid coverage becomes active
- Shifts financial responsibility from self-pay patients to a government payer
- Captures optimum reimbursement by successfully billing claims retroactively to Medicaid
- Helps prevent write-offs due to the miscategorization of eligible patients as self-pay

### Configurable Settings

- Can combine ZOLL AR Boost Retroactive Medicaid Status tool with the ZOLL AR Boost Self-pay Analyzer tool to help determine Medicaid eligibility during the pre-billing process
- Assess federal poverty level (FPL) and other financial characteristics to determine the likelihood of Medicaid eligibility
- Can use this information to advise patients to apply for state Medicaid coverage during the patient encounter

### Features

- Re-checks claims monthly for active Medicaid coverage status
- Automatically releases claims from the queue once Medicaid coverage is found
- Claims age out of the queue if Medicaid coverage is not active by timely filing deadlines

# Retroactive Medicaid Is Just One Tool in Our Complete AR Optimization Solution

The ZOLL AR Boost solution includes a suite of tools to uncover missing patient information and drastically reduce claim denials. It eliminates the manual process of finding insurance and correct demographic information by querying multiple databases in real time. It ensures that billers find the right patient information during the pre-billing process to identify all revenue sources and accelerate claims processing.

ZOLL AR Boost automates the data gathering process and consolidates multiple data streams — including demographics, insurance discovery, eligibility, FPL/charitable qualifications, deductible monitoring, and propensity to pay — into a filtered, integrated feed. Leveraging ZOLL Data Systems' proprietary algorithms, our DaaS tools aggregate millions of transactions monthly to return superior results.

## ZOLL AR Boost Solution Capabilities



Insurance Discovery



Self-pay Analysis



Demographic Verification



Claim Status



Insurance Verification



Automated Prior Authorization



Deductible Monitoring



MBI Lookup



To learn more,  
please call us or visit our website:

800-474-4489  
[www.zolldata.com](http://www.zolldata.com)