

ZOLL AR Boost® Deductible Monitoring

DATA SHEET



Our ZOLL® AR Boost® Deductible Monitoring tool provides real-time intelligence about a patient's deductible fulfillment that empowers revenue cycle professionals to drop claims with intention and precision. This data-driven approach shifts primary financial responsibility to payers, increasing the likelihood of receiving proper reimbursement while lightening the cost-sharing burden on patients.

Billers can use our Deductible Monitoring tool to automatically check a patient's outstanding deductible on a recurring basis until it reaches the predetermined, customer-defined threshold. The tool sends notifications when the deductible falls below a certain dollar threshold. Billers can use this information to time the claim submission for "right-day billing," sending it to the payer only after the deductible has been (or is close to being) met and within a certain number of days of timely filing. If a claim has been in the queue for longer than the user-defined period and the deductible has still not been met, a notification to that effect is generated and the monitoring activity for that claim will cease.

Configurable Settings

- Deductible Threshold: the dollar amount above which a record will be created for automated processing
- Low Deductible Remaining Threshold: the dollar amount below which no automated checking will take place
- Deductible Check Timing: user-defined, regular intervals
 - Submission date or date of service
 - In-network or out-of-network

Features

- Automatically checks outstanding deductible amount
- Automatically notifies users when deductible is met, or timely filing deadline is near
- Configurable thresholds for checking patient deductibles

Benefits

- Enables "right-day billing" to capture maximum reimbursement from payers
- Reduces revenue loss associated with non-payment of patient-responsible portion of the bill
- Reduces touches per claim
- Reduces bad debt and collections costs
- Shifts primary financial responsibility from patients to payers
- Prevents multiple statements issued to patient

Deductible Monitoring Is Just One Tool in Our Complete AR Optimization Solution

The ZOLL AR Boost solution includes a suite of tools to uncover missing patient information and drastically reduce claim denials. It eliminates the manual process of finding insurance and correct demographic information by querying multiple databases in real time. It ensures that billers find the right patient information during the pre-billing process to identify all revenue sources and accelerate claims processing.

ZOLL AR Boost automates the data gathering process and consolidates multiple data streams — including demographics, insurance discovery, eligibility, federal poverty level/charitable qualifications, deductible monitoring, and propensity to pay — into a filtered, integrated feed. Leveraging ZOLL Data Systems' proprietary algorithms, our data-as-a-service (DaaS) tools aggregate millions of transactions monthly to return superior results.

ZOLL AR Boost Solution Capabilities



Insurance Discovery



Deductible Monitoring



Demographic Verification



Self-pay Analysis



Insurance Verification



Claim Status



Automated Prior Authorization



MBI Lookup