

ZOLL AR Boost® Self-pay Analyzer

DATA SHEET



Our ZOLL® AR Boost® Self-pay Analyzer tool improves your self-pay conversion rate by more than 30% while supporting personalized financial options that increase patient satisfaction. It automatically groups self-pay receivables by propensity to pay and reveals those who are eligible for charitable or prompt-pay discounts. Our tool enables you to partner with patients on financials and offer customized payment plans. It helps prevent unnecessary outsourcing to collections, instead capturing maximum revenue through a transparent, collaborative approach that treats each patient individually, enhancing their overall experience.

Features

- Insight into each patient's unique financial characteristics, including available credit
- Federal Poverty Level provided to assist in determining hardship or charity care eligibility
- Various income and credit indicators
- Community-based credit information available when credit information for individual patient is not

Configurable Settings

- Propensity-to-pay thresholds
- Workflows based on specified income and credit indicators

Benefits

- Improves cost-to-collect ratios
- Improves self-pay conversion rate by more than 30%
- Enables collaboration with patient for a personalized financial experience
- Supports compliant discounting under price transparency rules
- Reduces agency contingency fees
- Improves patient satisfaction with the financial process

Self-pay Analyzer Is Just One Tool in Our Complete AR Optimization Solution

The ZOLL AR Boost solution includes a suite of tools to uncover missing patient information and drastically reduce claim denials. It eliminates the manual process of finding insurance and correct demographic information by querying multiple databases in real time. It ensures that billers find the right patient information during the pre-billing process to identify all revenue sources and accelerate claims processing.

ZOLL AR Boost automates the data gathering process and consolidates multiple data streams — including demographics, insurance discovery, eligibility, federal poverty level/charitable qualifications, deductible monitoring, and propensity to pay — into a filtered, integrated feed. Leveraging ZOLL Data Systems' proprietary algorithms, our data-as-a-service (DaaS) tools aggregate millions of transactions monthly to return superior results.

ZOLL AR Boost Solution Capabilities



Insurance Discovery



Deductible Monitoring



Demographic Verification



Self-pay Analysis



Insurance Verification



Claim Status



Automated Prior Authorization



MBI Lookup