

OVERVIEW

Converting From RescueNet® Billing or Billing Pro to ZOLL® Billing



Why Convert to Cloud-based ZOLL® Billing?

ZOLL Billing is a market-driven solution built from the ground up to meet today's industry demands and deliver the capabilities and leading-edge features users want. Designed with modern workflows and technologies in mind, our cloud-based billing solution is optimized for interoperability.

ZOLL Billing boasts many advantages, including:

- Monthly software updates, iterative releases, and security updates automatically handled in the background
- Intuitive, modern user interface (UI)
- One-stop billing, denials management, and claims corrections with included clearinghouse services
- Automated workflows that drive claims through their lifecycle
- Account-level claims management
 - All patient interactions on a single statement
 - All insurance attached to the patient account, so every claim can be unique
- Time stamp, narrative, signatures, and other relevant PCR information displayed as you work the claim
- Included AR optimization tools improve the clean claims rate and increase revenue captured
 - Insurance Discovery
 - Insurance Verifier
 - Demographic Verifier
 - Deductible Monitoring
 - Self-pay Analyzer
- Administration and automatic updates of ICD-10 codes, HCPCS/CPT codes, and Medicare fee schedules
- Reduced capital and overhead expenses for hardware, licensing, and IT support
- World-class reliability, security, and compliance on the Amazon Web Services (AWS) platform
- Anytime/anywhere access to software from multiple platforms and devices
- Solution cost aligned with usage



Peace of Mind and Personalized Support

Converting to new software involves many considerations, and we want you to feel confident that you've made the right decision. To make your path to the cloud as seamless and worry-free as possible, we've created the Ascend program to provide personalized support every step of the way.

We are dedicated to ensuring your success and satisfaction during each phase of the conversion process. Our goal is to get you up and running quickly and to give you the tools and training you need to proceed with confidence, positioning your organization for whatever changes the future may bring.

Conversion Timeline From RescueNet® Billing or Billing Pro to ZOLL Billing:

Week 0	Project kick-off
Week 1	First meeting with Project Manager and Implementation Specialist. Complete enrollment paperwork for integrated services
Week 2-4	Enrollment (no action required)
Week 5	Administration training (2 hours)
Week 6	Go-live training (Two 4-hour training sessions)
Week 7	Reports and patient billing training (2 hours)
Week 8	Payment posting training (3 hours)
Week 9	Follow-up and denial training (1.5 hours)
Week 10	Acceptance form review and hand-off to Customer Support (1 hour)