

ZOLL Data Systems Cloud-based EMS Solution Suite

SOLUTION OVERVIEW



Advanced Integration and Data Availability From Dispatch to Discharge

The ZOLL® Data Systems cloud-based EMS Solution Suite delivers compounding value with advanced integration and data availability between CAD, ePCR, and billing software. Built for a modern workforce, the suite supports remote access and scales naturally with business needs without the need for additional licenses or complex IT needs.

On-premises EMS software requires a large, up-front investment that can be challenging for smaller agencies to afford. In addition, it requires specialized IT expertise to maintain the system and implement software and hardware updates and upgrades, which can cause disruptions and delays. Furthermore, using different vendors for dispatch, patient care documentation, and billing can create significantly more challenges for onboarding, integration, and customer support.

By utilizing our cloud-based EMS software suite and companion mobile apps, you can nimbly operate products designed to work together and backed by a single vendor. Moreover, our solutions reduce start-up expenses and align cost with usage. Advanced data availability means better interoperability between software, devices, and partner systems — allowing for more accuracy and efficiency that helps you improve patient care, reduce administrative burden, and capture more revenue.



Key Features

- Scales naturally in response to evolving needs
- Provides automatic, frequent updates in the background for rapid access to the latest software features and capabilities
- Complete EMS solution suite designed to work together
- Device and operating system agnostic



Benefits

- Eliminate integration headaches associated with disparate software solutions
- Save time and leverage better efficiency, accuracy, and compliance from sharing data directly between dispatch and discharge
- Reduce cost of ownership with no or low IT demands and no server hardware to maintain
- Enhance workforce flexibility thanks to anytime/anywhere access from internet-enabled devices
- Simplify support for all solutions with responsive, expert assistance via a single point of contact

ZOLL Data Systems Cloud-based EMS Solution Suite Capabilities



ZOLL Dispatch

ZOLL Dispatch is a computer-aided dispatch (CAD) solution that enables your team to take calls and dispatch from a streamlined, single source.

Benefits include:

- Accessible from a web browser, eliminating on-premises server maintenance and disaster risk
- Enables efficient, cost-effective resource utilization
- Minimizes response delays
- Keeps dispatchers on top of important trips
- ZOLL Respond mobile companion app transports assignments, tracks trip statuses, and communicates automatically between the dispatcher and field crew



ZOLL Billing

ZOLL Billing is a cloud-based solution that enables revenue cycle professionals to turbo-charge billing performance and deliver more revenue.

Benefits include:

- Increased productivity and revenue with automated workflows that enable you to process more claims
- Cloud-based billing eliminates IT overhead while delivering benefits like automatic updates and secure 24/7 access from any device
- HIPAA compliance features protect patient privacy
- Tracking cash flow in real-time



ZOLL emsCharts®

ZOLL emsCharts software guides medics through the patient information collected at the scene and imports essential health, demographic, and insurance data from across your healthcare ecosystem.

Benefits include:

- Cloud-based charting solution for optimal security, scalability, and availability
- ZOLL emsCharts NOW mobile companion app for quick, convenient, and secure patient data capture at the time of contact
- Customized dashboards with real-time data feed and unlimited user-defined reports



To learn more,
please call us or visit our website:

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