

ZOLL Dispatch

SOLUTION OVERVIEW

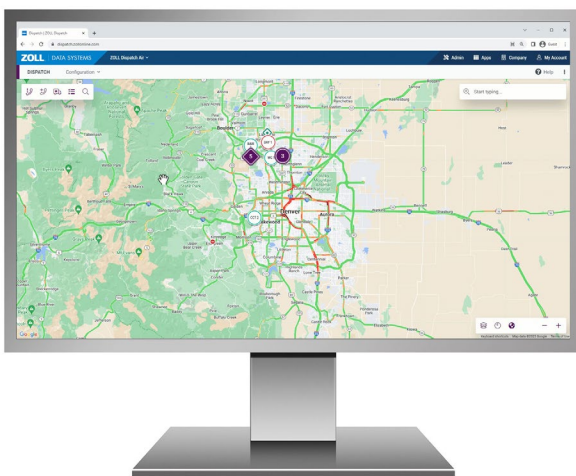


Intelligent Call Taking for More Effective Routing

Quickly getting the right level of care to patients is a constant challenge. When seconds count, it's imperative that dispatchers have the right tools to align response with transport needs and dynamically position vehicles for swift response.

ZOLL® Dispatch is a computer-aided dispatch (CAD) solution that enables your team to take calls and dispatch from a streamlined, single source. Built from the ground up with a user-centric design, the ZOLL Dispatch solution automatically communicates response assignments to appropriate units, minimizes delays, and helps you deliver more quality outcomes efficiently. Moreover, ZOLL Dispatch is part of our integrated, fully cloud-based EMS solution suite. Patient data flows seamlessly from the comms center to medics on scene and through to the billing team, saving time, improving accuracy, and contributing to better clinical and financial performance.

Map-centric Fleet Monitoring



Manual dispatch systems require viewing and assimilating information from multiple sources, relying on dispatcher experience and intuition. ZOLL Dispatch provides a real-time, map-centric view of your service area to help you visualize the locations and status of your entire fleet and any incidents in progress from a single source. Place crews strategically in anticipation of where they'll be needed and respond faster to dynamic conditions.

Minimize Comm Center Chatter

Because ZOLL Respond is integrated with ZOLL Dispatch*, dispatchers and crews can non-verbally communicate and exchange data automatically, saving time, increasing efficiency, and freeing crews up to focus on patients.

The ZOLL Respond application includes:

- Automatic trip status updates
- Trip management
- Integrated GPS, turn-by-turn navigation and real-time traffic
- Mileage calculation
- Visual and audible trip response alerts



Capabilities

- Aligns response with transport needs, getting the right units out with fewer manual steps
- Automates the dispatch system from a single view
- Prepares dispatchers for incoming incidents
- Efficiently and cost-effectively utilizes resources for emergent and non-emergent medical transports (NEMT)
- Intelligently estimates time of arrival (ETA) and ranks available resources



Key Features

- Accessible from a web browser
- Automatic trip status updates
- Integrated GPS and real-time traffic
- Integrates with ZOLL emsCharts and ZOLL Billing



Benefits

- Minimizes response delays
- Keeps dispatchers on top of their trips
- Real-time situational analysis rapidly identifies the right resource for the call
- Naturally follows dispatch workflow
- Simplified fleet monitoring via real-time map provides better at-post decision making
- Saves time and resources within a web browser, eliminating on-premises costs and maintenance
- Easy to learn, regardless of user experience level
- Can help improve clinical, operational, and financial results when integrated with ZOLL emsCharts® and ZOLL Billing

*When ZOLL Respond is purchased with ZOLL Dispatch



To learn more,
please call us or visit our website:

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