ZOLL | RESPOND

Smart Response on Your Mobile Device

Leverage a mobile data application that:

- Provides automatic data transfer between Dispatch and your crews in the field
- Gives dispatch and your crews robust communication options (such as chat and push to talk)
- Provides modernized mapping for turn-by-turn directions and easy navigation
- Allows supervisors to know where vehicles are located, and quickly travel to a scene if needed

Automatic Data Transfer

When ZOLL Respond is connected with RescueNet Dispatch, data is transferred from the Communications Center and the field crews automatically. No need for crews to try and remember or write down critical information when traveling to a scene, as the details are at their fingertips. This direct transfer saves time, increases efficiency, and reduces possible data entry errors, allowing crews to focus on taking care of the patient.

Robust Communication Options and Enhanced Mapping Features

View and respond to trips through cloud based mapping navigation to the pick-up and drop off points throughout your trip using any Android or iOS mobile device, decreasing time to scene. ZOLL Respond allows crews to connect directly with medical facility staff via live stream video communications, ensuring the patient receives the best possible care both on site and when they arrive at the hospital.

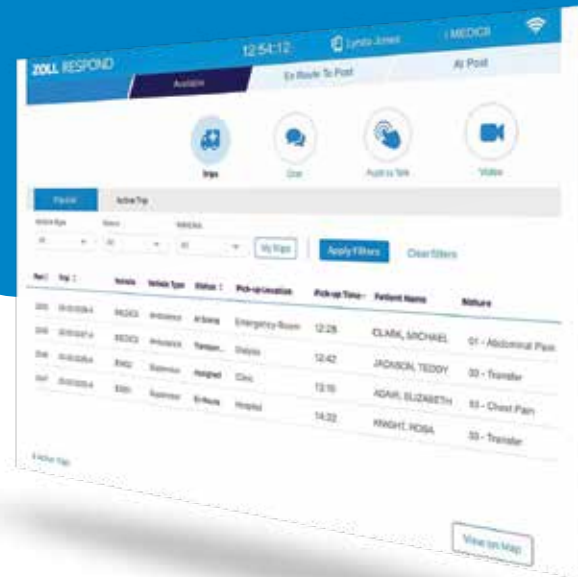### Minimize Communications Center Chatter

Because ZOLL Respond is integrated with RescueNet Dispatch, dispatchers can use chat and push to talk (PTT) with field crews via the ZOLL Respond chat services, and the automatic data transfer eliminates the need to pass data multiple times. The detailed supervisor view ensures supervisors have all the necessary information at their fingertips to reduce radio usage; seeing where their crews and vehicles are, their current response state, and trip details.

How Does ZOLL Respond Work?

Features include:

- iOS and Android smart device compatible

- Automatic trip status updates

- Secure communication across users (chat, push to talk and live stream video)

- Trip management

- Integrated cloud-based mapping, turn-by-turn navigation and live traffic

- Mileage calculation

- Visible and audible trip response alerts

- @Work – GPS and incident reporting functionality from your mobile device

- Supervisor function, including:
  - Filter vehicles by type and location
  - Point in time snapshot of vehicles
  - Street view of where crews are and the surrounding area
  - Vehicle select and to-scene routing assistance
  - Full system picture view

Route-to-Scene

- When a crew requests assistance, supervisors can select the active vehicle and trip, and ZOLL Respond automatically configures the route on their smart device

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