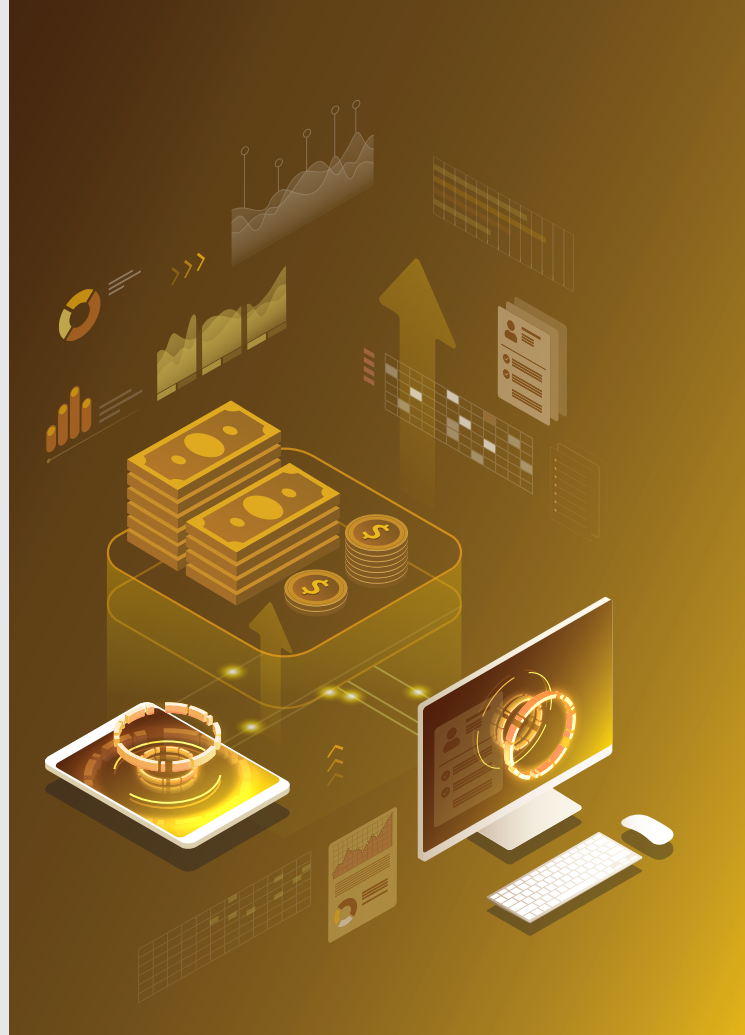


Next-Gen Revenue Cycle Management Services

Golden Hour RCM Services automates billing and compliance so you can focus on patient care. Integrating data from any ePCR or EHR source, Golden Hour reduces time-to-cash, minimizes denials and ensures HIPAA and HITECH compliance. Precise reporting and predictive analytics empower you to make insightful, informed business decisions, which maximizes revenue for your transport program.

With Golden Hour, it all works together.



Outsource the Entire Billing Process to Experts

When we submit your claims, you know that they have gone through a rigorous checklist. We ensure that documentation and coding sent to Medicare, Medicaid and commercial insurance carriers are compliant and that we're meeting all reporting requirements.



Increased Dollars Per Transport

Increased collections means greater revenue for each transport which allows you to focus on patient care. That kind of increase empowers companies to not only improve their bottom line, but also add resources and ultimately provide better healthcare delivery to more people.



Expertise in Air and Ground Transport

Many companies provide expert billing and collection services for healthcare, but not everyone knows the specific challenges of billing for medical transport. From ambulances to helicopters and fixed-wing transports, our Golden Hour team knows how to get the billing done right the first time, to ensure you are paid faster and compliantly.

How Does Golden Hour RCM Work?

Our Revenue Cycle Management (RCM) Services optimize and streamline both the creation and submittal of medical claims to accelerate compliant collections within the air and ground EMS transport market.

With over 20 years of experience and with billions of dollars of medical claims, Golden Hour has evolved our RCM Services into a level of billing automation and efficiency that maximizes reimbursement. Our proprietary workflows and integrated billing services, coupled with our payor intelligence tools, increase revenue for our clients and ensure compliant and transparent collections.



Features and Benefits

Billing

- ▶ Specialized in ambulance billing
- ▶ Maximize compliant collections
- ▶ Minimize downgrades and denials
- ▶ Low days outstanding
- ▶ Electronic claims submission
- ▶ Compliance management

Account Management

- ▶ Customer success manager
- ▶ Primary point of contact
- ▶ Quarterly program review

Integrations

- ▶ emsCharts
- ▶ AR Boost
- ▶ ZOLL Care Exchange

Compliance

- ▶ Certified Compliance Officers
- ▶ Monitoring of CMS guidelines
- ▶ Annual compliance audits
- ▶ Review clinical documentation

Analytics

- ▶ Predictive revenue analytics
- ▶ Program operational analytics
- ▶ Collections tracking

Coding

- ▶ Team of certified coders
- ▶ ICD-9 / ICD-10
- ▶ Level of Service
- ▶ Ambulance condition codes

NEMSIS Compliance

- ▶ NEMSIS v2.2
- ▶ NEMSIS v3.3.4
- ▶ NEMSIS v3.4.0

Certified In-House Experts

- ▶ CHC
- ▶ CAC
- ▶ CACO
- ▶ CAPO
- ▶ CPC

