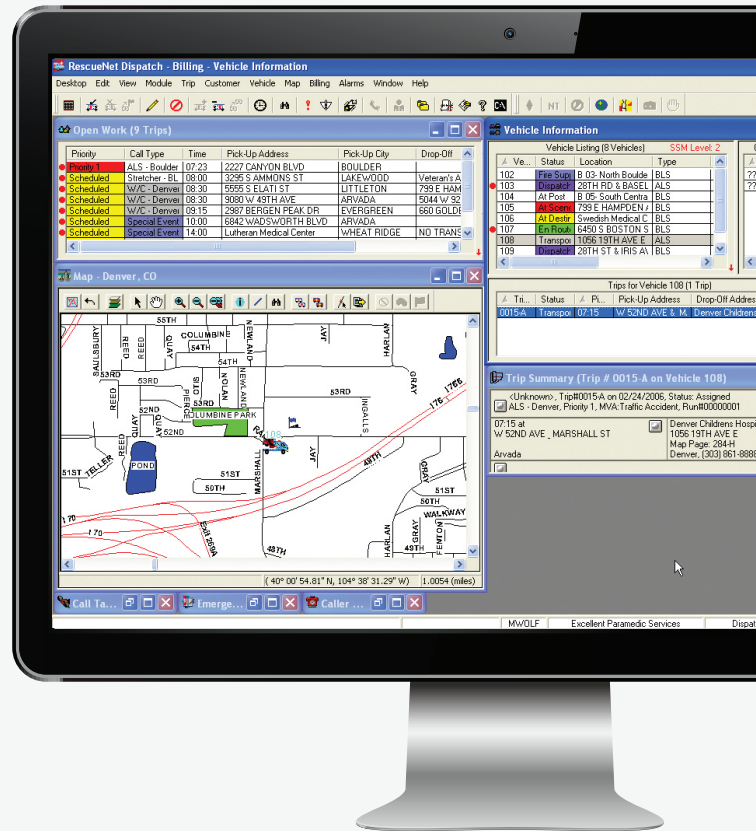# RescueNet Dispatch Solutions
Computer-Aided Dispatch

RescueNet Dispatch is a user-friendly EMS CAD software solution that makes your entire operation more efficient. With its high-performance features and smart technology, RescueNet Dispatch software helps you streamline call-taking and dispatch while reducing response times.

Streamline Emergency Call Taking & Dispatching

RescueNet Dispatch solutions enable users to enter, maintain, retrieve and use important data. The system is built with a high degree of flexibility so you have the ability to capture not only the information you must have, but also the information you need to make better business decisions.

Prepare for Incoming Incidents

Be aware of the location and status of all available resources with integrated automated vehicle location (AVL) and field-enabled status updates via the optional mobile device.

Supercharge Your Resources

Automatically communicate response assignments to affected units. Once responders are en route, pertinent incident information is communicated directly from the system to dispatchers and responders.

Take Dispatch to the Next Level

Analyze your historical demand, create a deployment plan to cover it and react in real time to constantly changing conditions to place vehicles strategically in the best location.
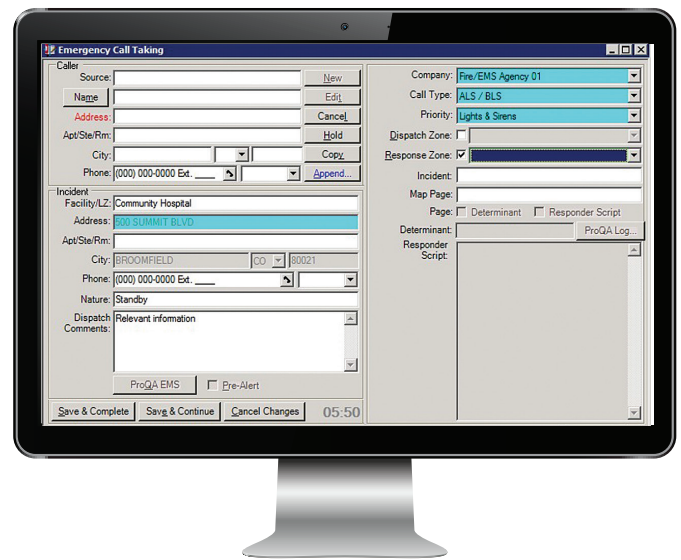
Simplify Transport Scheduling

Monitor transport vehicle status online to ensure your patients are ready to go when the transport vehicle arrives.

ZOLL.

www.zolldata.com
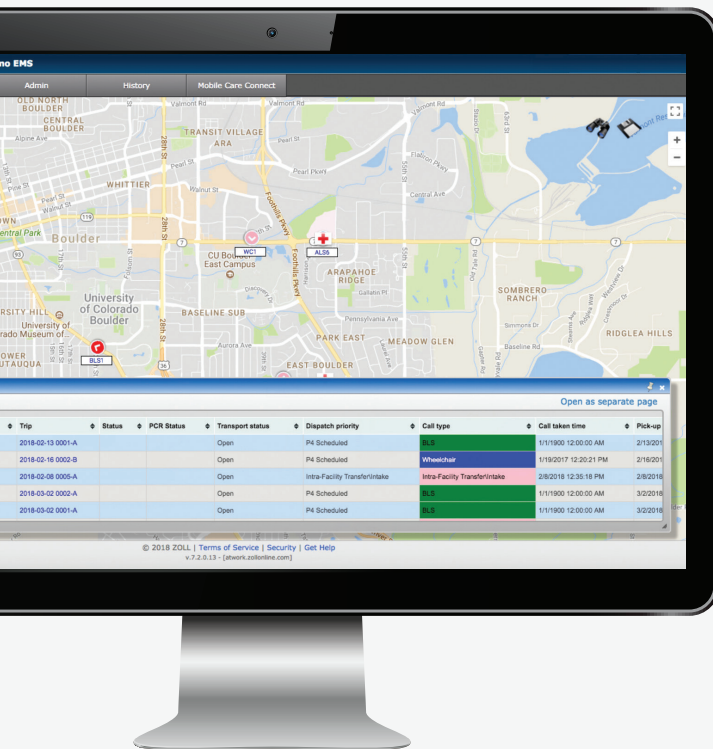
Leverage a Flexible, Robust CAD Solution

Our RescueNet Dispatch solution features include:

- Powerful mapping, GPS tracking and transparent dispatch paging
- Integrated ANI/ALI 911 and ProQA interface
- Integrated flight dispatch and tracking
- In-depth response profiles and flexible system status management
- Vehicle ranking by call type
- Zoning capabilities
- Easy online trip scheduling for pre-scheduled trips and inter-facility transports
- Demand control to quickly view the number of trips scheduled per call type
- Vehicle tracking so you know the status of your fleet anytime, anywhere
- Electronic two-way communication between dispatch and crews to ensure that critical information is communicated accurately and in real-time
- Static and dynamic reporting capabilities
- Configurable user interface helps you customize the look and feel of the application to your own work habits

Drive Efficiency & Improve Outcomes

- Minimize response delays with a dedicated emergency call-taking screen designed for rapid capture of basic call/patient information
- Keep dispatchers on top of important trips with urgency indicators and alerts
- Ensure accurate response with address verification of all service locations
- Maximize resource efficiency with the optional system status management (SSM) module

Integrations

- **RescueNet ePCR and RescueNet Billing** – Share important call and patient data with field crews and billers.

Add-Ons

- **Dispatch Pro** – React to dynamic events by creating accurate deployment plans and intelligent vehicle routing.
- **Mobile Care Connect** – Simplify the entire transport scheduling process and eliminate the chaos of manual scheduling.
- **@Work** – Monitor your fleet using near real-time GPS and incident reporting functionality from your mobile device.
- **Respond** – Leverage two-way communication between dispatch, crews and facilities via chat or radio to ensure that critical information is communicated accurately and in real-time.

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