

ZOLL AR Boost<sup>®</sup> Clearinghouse Services

DATA SHEET

## Faster, More Accurate All-payer Claims Management

ZOLL AR Boost Clearinghouse Services was engineered by leveraging over a decade of experience troubleshooting electronic data interchange (EDI) submission pain points to create a system that reduces first-pass rejections. It offers superior claim scrubbing and easily deployed custom business rules. In addition, it provides visibility to ALL payer messages and user activity, eliminating administrative burden associated with tracking down lost claims.

ZOLL AR Boost Clearinghouse Services give you more accurate rules validation, faster, easier corrections, integration with eligibility verification, and anytime claim status inquiry capability that far outpaces the average clearinghouse. These benefits translate into a better bottom line for your organization.

## **Benefits**

### Payment Aversion

Become agile in response to payer change rules by creating a workflow that keep your claims upstream and puts you in control of managing auto-fix rules at the payer level, decreasing rejections and denials.

## Fast, Clear Correction Guidance

Any claim rejected by a payer is instantly back in your work queue with a clear message about the correction needed.

## Reduce Accounts Receivable (AR) Days

Speed up your payment cycle by validating claims against the most accurate, current rules available.

## The End of Manual, Time-consuming Follow-up

- Stop hunting down rejection causes with fast, up-to-date correction messages.
- Request an individual or batch claim status update from the payer at any time and receive a response.

### Denial Management

Review non-payment patterns that affect your AR, and create custom workflows for issues related to CARC, RARC, HCPCS, CPT, and Adjustments.

### Address Eligibility Issues Up Front

Automatically validate claims, avoiding adjudication issues.



## **Features**

## Continuous Visibility Into Claims Status

You receive ALL messages from the payer, for the life of the claim until reimbursed always tied to the original claim.

## Faster Delivery to Payers Through Intelligent Routing

ZOLL AR Boost Clearinghouse Services connects to payers multiple times each day to ensure same-day delivery in the earliest possible processing cycle.

## **Innovative Rules Engine**

Eliminate the costly claim fixes that come with hard-coded rules prevalent in the industry.

# Eligibility Verification Integrated With Claims Processing

Date of service eligibility allows the clearinghouse to check eligibility when the claim is validated, comparing the last response from the payer to the most current and flagging the claim for review prior to being sent to the payer.

## Instant, Clear Claims Correction Guidance

Clear, human-readable claim correction guidance with historical messages and FexEx-style auditing will give you a clear path on negotiating payer clearinghouse rejections and denials.

## Embedded, Robust Claims Scrubber

Using the most comprehensive, current rules from commercial payers to CMS and more:

- UB-04/CMS 1500 rules
- HIPAA 5010 rules
- Payer-specific rules
- MAC regional rules
- Medicare Code Editor (MCE)
- Correct Coding Initiative (CCI)
- Local Coverage Determination (LCD)
- Medically Unlikely Edits (MUE)
- National Coverage Determination (NCD)
- HCPC/CPT/ICD
- Outpatient Code Editor (OCE)
- Your organization-specific rules



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