

## ZOLL AR Boost® Demographic Verifier

### DATA SHEET



The ZOLL® AR Boost® Demographic Verifier tool evaluates provided patient demographic information for accuracy by verifying or correcting patient name, address, date of birth, and phone number in real-time or batch processing. The module finds any missing data points which, in turn, increases Insurance Discovery hit rates and lowers returned mail. With Demographic Verification, billers quickly and easily obtain complete and accurate patient information for each patient and claim.

Faulty patient demographic data is the primary reason for denied claims and failed insurance eligibility. Demographic Verifier leverages multiple consumer databases to validate demographic attributes. When applied at the front-end of the billing process, Demographic Verification data improves statement delivery, reduces the cost of claims and accelerates payments.

### Benefits

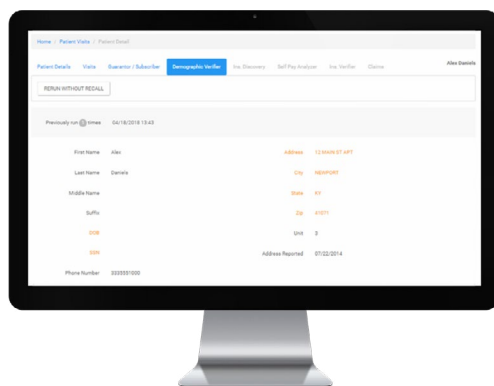
- Reduce returned mail by 60%
- Improved delivery rates
- Accelerated payments
- Reduced operational expenses
- Reduced claim rejections and payment delays
- Minimized HIPAA and breach risk

### Features

#### Accurate, Complete Demographic Information

Ensures an effective process for initial demographic data capture. Confirms eight key elements on front-end of billing process including:

- Name (first, last, middle)
- Current address
- Previous address
- Address reported date
- Date of birth
- Phone number
- Phone type
- Social Security number



# Demographic Verifier Is Just One Tool in Our Complete AR Optimization Solution

The ZOLL AR Boost solution includes a suite of tools to uncover missing patient information and drastically reduce claim denials. It eliminates the manual process of finding insurance and correct demographic information by querying multiple databases in real time. It ensures that billers find the right patient information during the pre-billing process to identify all revenue sources and accelerate claims processing.

ZOLL AR Boost automates the data gathering process and consolidates multiple data streams — including demographics, insurance discovery, eligibility, federal poverty level/charitable qualifications, deductible monitoring, and propensity to pay — into a filtered, integrated feed. Leveraging ZOLL Data Systems' proprietary algorithms, our data-as-a-service (DaaS) tools aggregate millions of transactions monthly to return superior results.

## ZOLL AR Boost Solution Capabilities



Insurance Discovery



Deductible Monitoring



Demographic Verification



Self-pay Analysis



Insurance Verification



Claim Status



Automated Prior Authorization



MBI Lookup

