

Demographic Verifier Data Sheet



The ZOLL® AR Boost® Demographic Verifier tool evaluates provided patient demographic information for accuracy by verifying or correcting patient name, social security number, address, date of birth, and phone number in real-time or batch processing. The tool finds any missing data points which, in turn, increases Insurance Discovery hit rates and lowers returned mail. With Demographic Verifier, billers quickly and easily locate additional data to help complete the patient record and, when used in conjunction with Insurance Discovery, return a higher percentage of active insurance coverage options.

Faulty patient demographic data is the primary reason for denied claims and failed insurance eligibility. Demographic Verification leverages multiple consumer databases to validate demographic attributes. When applied at the front end (before and after treatment) of the billing process, Demographic Verifier data improves eligibility outcomes, reduces the cost of claims, and accelerates payments. The tool also can be leveraged to clean up patient information and claims at the time of registration and prior to sending processed claims to collections.

Benefits

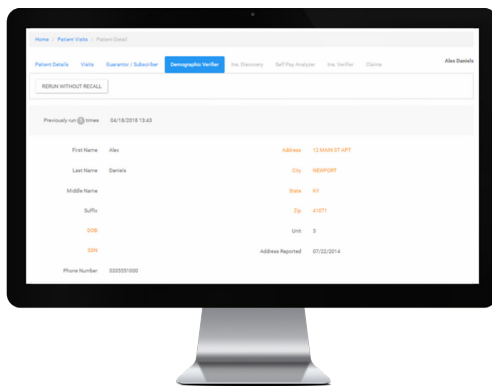
- Reduces returned mail by up to 60%
- Improves delivery rates
- Accelerates payments
- Reduces operational expenses
- Reduces claim rejections and payment delays
- Minimizes HIPAA and data breach risk

Features

Accurate, Complete Demographic Information

Ensures an effective process for initial demographic data capture. Confirms eight key elements for registration and billing teams:

- Name (first, last, middle)
- Current address
- Previous address
- Address reported date
- Date of birth
- Phone number
- Phone type
- Social security number



Demographic Verifier is Just One Tool in Our Complete AR Optimization Solution

The ZOLL AR Boost solution includes a suite of tools to uncover missing patient information and drastically reduce claim denials. It eliminates the manual process of finding insurance and correct demographic information by querying multiple databases in real time. It ensures that billers find the right patient information during the pre-billing process to identify all possible revenue sources and accelerate claims processing.

ZOLL AR Boost automates the data gathering process and consolidates multiple data streams — including demographics, insurance discovery, eligibility, federal poverty level/charitable qualifications, deductible monitoring, and propensity to pay — into a filtered, integrated feed, aggregating millions of transactions monthly, which are leveraged through ZOLL Data Systems' proprietary algorithms to return superior results.

ZOLL AR Boost Solution Capabilities



Insurance discovery



Demographic verification



Insurance verification



Self-pay analysis



Deductible monitoring



Claim monitoring