ZOLL | DATA SYSTEMS

ZOLL AR Boost® Insurance Verifier

DATA SHEET

The ZOLL® AR Boost® Insurance Verifier tool combines innovative technology with receivables expertise to rapidly and accurately triage patients' insurance coverage. The service assesses insurance coverage, co-pays, deductibles, secondary coverage and codes, and is available to your billers in real-time or through batch processing.

Insurance Verification is configurable for maximum effectiveness. Improved reimbursement is achieved by providing billers with service type, co-pay, deductibles, and benefits. No more need to go to multiple websites to run eligibility transactions — the information needed is consolidated in to a single point of access. Billers reduce the time spent on verification and get the information they need faster.

Configurable Settings

- Real-time batch options for:
  - Run transaction for Medicare replacement payer
  - Run transaction for managed care plan
  - Run patient state Medicaid when CMS QMB plan identified
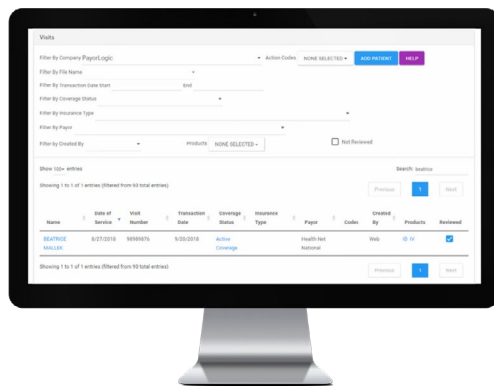
Features

Redundancy

Clearinghouses are constantly going offline during normal business hours. To minimize impact to your business, Insurance Verification includes multiple layers of redundancy, which automatically switch as needed to create a seamless experience. This allows payer unresponsiveness to be managed in accordance with user-specific workflows.

Dynamic Payer Routing

Route transactions to a different payer for an insurance verification transaction based on the prefix of the subscriber Id. When a verifier transaction comes in, the biller specifies the payer they would like to search. The biller may, however, be specifying the wrong payer. Allowing the transaction to continue to flow to that payer would result in coverage not being located. In these cases, based on the prefix of the subscriber ID, Insurance Verifier routes the transaction to the correct payer and return the coverage benefits.

Benefits

- Higher clean claim rates
- Up-front coverage determinations
- Real-time capture of benefits and eligibility
- Fewer claims rejections and payment delays

Insurance Verifier Is Just One Tool in Our Complete AR Optimization Solution

The ZOLL AR Boost solution includes a suite of tools to uncover missing patient information and drastically reduce claim denials It eliminates the manual process of finding insurance and correct demographic information by querying multiple databases in real time. It ensures that billers find the right patient information during the pre-billing process to identify all revenue sources and accelerate claims processing.

ZOLL AR Boost automates the data gathering process and consolidates multiple data streams—including demographics, insurance discovery, eligibility, federal poverty level/charitable qualifications, deductible monitoring, and propensity to pay—into a filtered, integrated feed. Leveraging ZOLL Data Systems' proprietary algorithms, our data-as-a-service (DaaS) tools aggregate millions of transactions monthly to return superior results.

ZOLL AR Boost Solution Capabilities

Insurance Discovery

Demographic Verification

Insurance Verification

Automated Prior Authorization

Deductible Monitoring

Self-pay Analysis

Claim Status

MBI Lookup

To learn more,
please call us or visit our website:

800-231-8573
www.zolldata.com/arboost