

## Prior Authorization Data Sheet



## Real-time Prior Authorization Guidance and Decision at the Point of Care

The ZOLL® AR Boost® Prior Authorization (PA) tool is an end-to-end PA solution for providers and payers. Our tool streamlines PA submissions and decision processes, saving valuable time for users.

Our Prior Authorization tool enables providers to validate a PA request against payer guidelines, automatically submit it, and then to receive instant decisions from the payer. Similarly, it enables payers to automate PA decisions and serves as a decision support engine to help streamline complex utilization management processes. The solution integrates seamlessly with a provider's EMR and a payer's utilization management system by leveraging the Fast Healthcare Interoperability Resources standards, or it can be accessed via a web-based application.

### Features

#### Automated PA

- Efficient process and adjudication near real-time access to EMR and demographic data

#### PA Requirements Identification and Determination

- Efficient PA process and adjudication
- Identify PA requirements based on payers, plans, and groups
- Identify at the point of care whether members meet PA requirements

#### Providers PA Submission

- Submit PA requests directly to payers through our automated PA tool
- Easy-to-use, web-based forms for digitizing and automating PA submissions

#### Payers Clinical Decision Support Tool and Automated Approvals

- For guidelines selected by payers, enables automated approvals and responses to providers
- Near real-time access to EMR and demographics

### Benefits

- Faster care for members and reduced administrative burden
- Enables healthcare plans to engage the members for optimal health outcomes
- Improves access to care for members, enabling better health outcomes and cost savings through reduction in avoidable hospitalizations and emergency room utilizations
- Enables payers to make efficient, effective decisions on PA requests by passing the PA submissions through an advanced natural learning processing-based AI engine

## Prior Authorization Is Just One Tool in Our Complete AR Optimization Solution

The ZOLL AR Boost solution includes a suite of tools to uncover missing patient information and drastically reduce claim denials. It eliminates the manual process of finding insurance and correct demographic information by querying multiple databases in real time. It ensures that billers find the right patient information during the pre-billing process to identify all possible revenue sources and accelerate claims processing.

ZOLL AR Boost automates the data gathering process and consolidates multiple data streams — including demographics, insurance discovery, eligibility, federal poverty level/charitable qualifications, deductible monitoring, and propensity to pay — into a filtered, integrated feed, aggregating millions of transactions monthly, which are leveraged through ZOLL Data Systems' proprietary algorithms to return superior results.

### ZOLL AR Boost Solution Capabilities



Insurance Discovery



Deductible Monitoring



Demographic Verification



Self-pay Analysis



Insurance Verification



Claim Monitoring



Prior Authorization



MBI Lookup