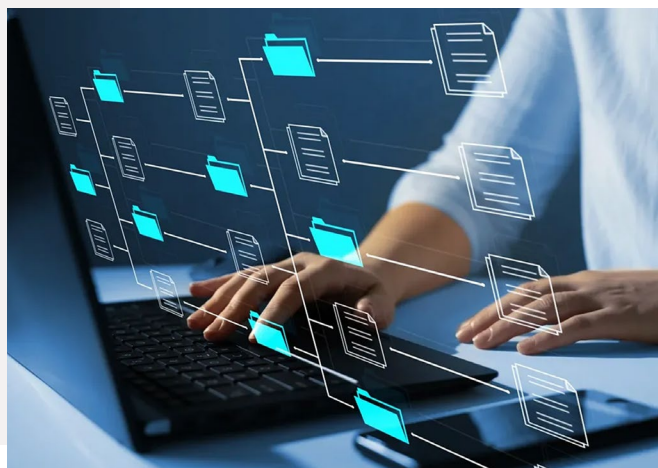


Enhance Core Demographics on More Than 82% of Patient Claims

ZOLL AR Boost® Demographic Verifier

DATA SHEET



The ZOLL® AR Boost® Demographic Verifier tool evaluates provided patient demographic information for accuracy by finding, fixing, and verifying patient name, address, date of birth, and phone number in real-time or batch processing.

The module finds any missing data points which, in turn, increases Insurance Discovery hit rates and lowers returned mail. With Demographic Verification, billers quickly and easily obtain complete and accurate patient information for each patient and claim.

Faulty patient demographic data is the primary reason for denied claims and failed insurance eligibility. Demographic Verifier leverages multiple consumer databases to validate demographic attributes. When applied at the front-end of the billing process, Demographic Verification data improves statement delivery, reduces the cost of claims and accelerates payments. Moreover, our RCM optimization tools can be easily integrated into existing workflows via API options.



Features

- Confirms eight key elements on the front-end of the billing process, including:
 - Name (first, last, middle)
 - Current address
 - Previous address
 - Address reported date
 - Date of birth
 - Phone number
 - Phone type
 - Social Security number
- The only demographic verification tool that provides a confidence score based on a proprietary 108-point algorithm designed exclusively for medical providers



Benefits

- Enhance core demographics for more than 82% of patient claims, on average
- Ensures an effective process for initial demographic data capture
- Reduce returned mail by 60%
- Improved delivery rates
- Accelerated payments
- Reduced operational expenses
- Reduced claim rejections and payment delays
- Minimized HIPAA and breach risk

Explore All of the ZOLL AR Boost Tools

Insurance Discovery

The ZOLL AR Boost Insurance Discovery tool finds active, billable healthcare coverage in real time for more than 40% of claims.

- Reduce write-off losses by identifying retroactive Medicaid eligibility for up to 5% of uninsured patients
- Discover 20% more commercial coverage
- Discover up to 17% more government coverage
- The only insurance discovery tool that delivers a confidence score based on our proprietary, 108-point algorithm

Insurance Verification

The ZOLL AR Boost Insurance Verifier tool combines innovative technology with receivables expertise to confirm eligibility and benefits in real time.

Third-party Liability Discovery

The ZOLL AR Boost Third-party Liability Discovery tool utilizes automation to identify additional coverage and capture higher-value payments quickly, without patient outreach.

- Captures up to 40% higher reimbursement than standard medical coverage
- Automatically finds up to 300% more overlooked third-party liability coverage

Prior Authorization

ZOLL AR Boost Prior Authorization is a centralized, AI-enhanced tool that helps streamline workflows, preserve revenue, and improve the patient experience.

Deductible Monitoring

The ZOLL AR Boost Deductible Monitoring tool provides real-time intelligence that empowers billing professionals to time claim submission for proper reimbursement.

Self-pay Analysis

The ZOLL AR Boost Self-pay Analyzer tool automatically helps improve self-pay revenue capture.

- Improves self-pay collection rate by more than 30% while supporting personalized financial options that improve patient satisfaction

Claim Status

The ZOLL AR Boost Claim Status tool runs real-time claim status checks to help billing professionals work claims sooner to reduce denials, rejections, and time to collect.

MBI Lookup

The ZOLL AR Boost MBI Lookup tool quickly and automatically identifies and converts an individual HICN or SSN to Medicare Beneficiary Identifier (MBI) to help facilitate clean claims and optimum reimbursement.

Medicaid Redetermination

ZOLL AR Boost Medicaid Redetermination tools make it easy to verify demographics and determine eligibility in real time to help ensure continuous coverage.

- Provides a confidence score based on our proprietary 108-point algorithm, designed exclusively for healthcare

Retroactive Medicaid

The ZOLL AR Boost Retroactive Medicaid Status tool helps reduce the number of self-pay accounts by automatically monitoring eligible claims for active Medicaid coverage status and releasing them for submission when coverage is found.



API Integration Options

- Integrate the entire solution suite or individual tools into scheduling, patient engagement, billing, or any stage of your practice management or healthcare technology platform
- Choose standard API integration for seamless access to our tools from within your offering
- Choose our API with a pre-built user interface (UI) for rapid implementation and minimal developer demands
- Enjoy technical support and comprehensive developer resources to assist with implementation



To learn more, please call us or visit our website:

800.231.8573 | www.zolldata.com

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