

# Centralize and Streamline Prior Authorization To Preserve Revenue and Improve the Patient Experience

**ZOLL AR Boost®**Prior Authorization

DATA SHEET



Our ZOLL® AR Boost® Prior Authorization (PA) tool saves valuable time for providers by centralizing and automating manual tasks, eliminating much of the red tape that can hamper the PA process and delay treatment.

Prior Authorization enables providers to validate a PA request against payer guidelines, automatically submit it, and then to receive decisions from the payer. Similarly, it enables payers to automate PA decisions and serves as a decision support engine to help streamline complex utilization management processes. PA verification can be accessed via API connection or via a web-based application. Moreover, our RCM optimization tools can be easily integrated into existing workflows via API options.



#### **Features**

#### **Centralized PA**

• Efficient process and adjudication near real-time access to EMR and demographic data

# **PA Requirements Identification and Determination**

- Efficient PA process and adjudication
- Identify PA requirements based on payers, plans, and groups
- Identify at the point of care whether members meet PA requirements

# **Providers PA Submission**

- Submit PA requests directly to payers through our centralized PA tool
- Easy-to-use, web-based forms for digitizing and automating PA submissions

# Payers Clinical Decision Support Tool and Automated Approvals

 For guidelines selected by payers, enables automated approvals and responses to providers



### **Benefits**

- Faster care for members and reduced administrative burden
- Enables healthcare plans to engage the members for optimal health outcomes
- Improves access to care for members, enabling better health outcomes and cost savings through reduction in avoidable hospitalizations and emergency room utilizations
- Enables payers to make efficient, effective decisions on PA requests by passing the PA submissions through an advanced natural learning processing-based AI engine

# **Explore All of the ZOLL AR Boost Tools**

# **Demographic Verification**

The ZOLL AR Boost Demographic Verifier tool enhances core demographics on more than 82% of patient claims, on average.

- Scours databases for information, correcting and replacing faulty or missing data for 60% or more encounters in real time
- Reduce returned mail by 60%
- The only demographic verification tool that provides a confidence score based on our proprietary 108-point algorithm, designed exclusively for the medical practice environment

# **Insurance Discovery**

The ZOLL AR Boost Insurance Discovery tool finds active, billable healthcare coverage in real time for more than 40% of claims.

- Reduce write-off losses by identifying retroactive
   Medicaid eligibility for up to 5% of uninsured patients
- Discover 20% more commercial coverage
- Discover up to 17% more government coverage
- The only insurance discovery tool that delivers a confidence score based on our proprietary, 108-point algorithm

#### **Insurance Verification**

The ZOLL AR Boost Insurance Verifier tool combines innovative technology with receivables expertise to confirm eligibility and benefits in real time.

#### **Third-party Liability Discovery**

The ZOLL AR Boost Third-party Liability Discovery tool utilizes automation to identify additional coverage and capture higher-value payments quickly, without patient outreach.

- Captures up to 40% higher reimbursement than standard medical coverage
- Automatically finds up to 300% more overlooked third-party liability coverage

## **Deductible Monitoring**

The ZOLL AR Boost Deductible Monitoring tool provides real-time intelligence that empowers billing professionals to time claim submission for proper reimbursement.

# **Self-pay Analysis**

The ZOLL AR Boost Self-pay Analyzer tool automatically helps improve self-pay revenue capture.

 Improves self-pay collection rate by more than 30% while supporting personalized financial options that improve patient satisfaction

## **Claim Status**

The ZOLL AR Boost Claim Status tool runs real-time claim status checks to help billing professionals work claims sooner to reduce denials, rejections, and time to collect.

# **MBI Lookup**

The ZOLL AR Boost MBI Lookup tool quickly and automatically identifies and converts an individual HICN or SSN to Medicare Beneficiary Identifier (MBI) to help facilitate clean claims and optimum reimbursement.

#### **Medicaid Redetermination**

ZOLL AR Boost Medicaid Redetermination tools make it easy to verify demographics and determine eligibility in real time to help ensure continuous coverage.

 Provides a confidence score based on our proprietary 108-point algorithm, designed exclusively for healthcare

#### **Retroactive Medicaid**

The ZOLL AR Boost Retroactive Medicaid Status tool helps reduce the number of self-pay accounts by automatically monitoring eligible claims for active Medicaid coverage status and releasing them for submission when coverage is found.



# **API Integration Options**

- Integrate the entire solution suite or individual tools into scheduling, patient engagement, billing, or any stage of your practice management or healthcare technology platform
- Choose standard API integration for seamless access to our tools from within your offering
- Choose our API with a pre-built user interface (UI) for rapid implementation and minimal developer demands
- Enjoy technical support and comprehensive developer resources to assist with implementation



To learn more, please call us or visit our website:

800.231.8573 | www.zolldata.com

