

ZOLL Care Exchange

SOLUTION OVERVIEW



Seamlessly Exchange Healthcare Data to Improve Patient Care

The ZOLL® Care Exchange healthcare data integration platform enables seamless, real-time data exchange between emergency medical services (EMS), hospital and healthcare systems, and revenue cycle teams. Interoperability throughout the continuum of care helps streamline clinical, operational, and financial workflows, improve patient care, and simplify technology ecosystems.

Hospitals, healthcare systems, EMS, fire, and RCM vendors are more dependent than ever on accurate and timely health information exchange. Advance communication and coordination have a significant impact on improving patient outcomes. Obtaining up-to-date, aggregated patient information from many different sources is essential for continuity of care, as well as for revenue cycle efficiency, reporting, and clinical quality improvements. Moreover, data interoperability can help providers deliver quality care in the most appropriate setting, meeting growing demands for mobile integrated care to improve hospital bed utilization and drive down healthcare costs.



Capabilities

- Ad hoc access to combined electronic patient care reports (ePCRs) and electronic medical record (EMR) data
- Bi-directional clinical, demographic, and financial data exchange in near real time



Key Features

- One single, HL7 data exchange tool
- Clinical transparency, visibility, and feedback
- Platform- and device-agnostic
- Analytic tools for reporting on care
- Standardized dataset and processes
- Proven platform



Benefits

- Facilitates bi-directional interoperability for a closer collaboration between EMS and hospital/healthcare system teams
- Creates a better continuum of care with improved transfers, improved patient outcomes, and more efficient discharge planning and turnover
- Helps facilitate delivery of healthcare services outside of inpatient settings to meet accreditation and value-based care requirements
- Automatically standardizes data to meet compliance requirements
- Streamlines daily workflows and reduces medical errors common with manual data entry
- Time-savings allow staff to focus on higher value activities
- Robust analytics enables more data-driven decision making and initiatives
- Enhances reporting, quality assurance (QA), and other improvement-based operations
- Requires minimal to no IT support to implement and maintain



To learn more,
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