

Leverage advanced integration and data availability from dispatch to discharge

EMS Software Solution Suite

SOLUTION OVERVIEW



The ZOLL® EMS Solution Suite delivers compounding value with advanced integration and data availability between CAD, ePCR, and billing software.

On-premises EMS software requires a large, up-front investment and specialized IT support that can be challenging for smaller agencies to afford. Software and hardware updates and upgrades can cause disruptions and delays. Moreover, if dispatch, ePCR, and billing software are from different vendors, onboarding, integration, and customer support can be difficult. Built for a modern workforce, the cloud-based suite supports remote access and scales naturally with business needs without the need for additional licenses or complex IT needs.

By utilizing our integrated EMS software and companion mobile apps, you can create more nimble workflows using products designed to work together and backed by a single vendor. Advanced data availability means better interoperability between software, acute care devices, and partner systems — allowing for accuracy and efficiency that can help you improve patient care, reduce administrative burden, and capture more revenue.



Capabilities and key features

- Complete EMS solution suite designed to work together
- Device and operating system agnostic
- Scales naturally in response to evolving needs
- Provides automatic, frequent updates in the background for rapid access to the latest software features and capabilities



Benefits

- Eliminate integration headaches associated with disparate software solutions
- Save time and leverage better efficiency, accuracy, and compliance from sharing data directly between dispatch and discharge
- Reduce cost of ownership with no or low IT demands and no server hardware to maintain
- Enhance workforce flexibility thanks to anytime/anywhere access from internet-enabled devices
- Simplify support for all solutions with responsive, expert assistance via a single point of contact

EMS software solution suite highlights



ZOLL Dispatch

ZOLL Dispatch is a computer-aided dispatch (CAD) solution that enables your team to take calls and dispatch from a streamlined, single source. Benefits include:

- Accessible from a web browser, eliminating on-premises server maintenance and disaster risk
- Enables efficient, cost-effective resource utilization
- Minimizes response delays
- Keeps dispatchers on top of important trips
- ZOLL Respond mobile companion app transports assignments, tracks trip statuses, and communicates automatically between the dispatcher and field crew



ZOLL Billing

ZOLL Billing is a billing and RCM optimization solution that helps revenue cycle professionals improve billing performance and capture more revenue. Benefits include:

- Increased productivity and revenue with automated workflows that enable you to process more claims
- Cloud-based billing eliminates IT overhead while delivering benefits like automatic updates and secure 24/7 access from any device
- HIPAA compliance features protect patient privacy
- Tracking cash flow in real-time



ZOLL emsCharts®

ZOLL emsCharts software guides medics through the patient information collected at the scene and imports essential health, demographic, and insurance data from across your healthcare ecosystem. Benefits include:

- Cloud-based charting solution offers robust security, scalability, and availability
- ZOLL emsCharts NOW mobile companion app enables quick, convenient, and secure patient data capture at the time of contact
- Customizable dashboards with real-time data feed and unlimited user-defined reports provide flexibility for user-defined priorities
- Single-click access to Zenix® and X Series® Advanced defibrillator monitor clinical data
- RescueNet® CaseReview link for advanced QA/QI



To learn more, please call us or visit our website:

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ZOLL®