



Education & Training

Crystal Reports and SQL Basics for RescueNet Reporting

ZOLL Data Systems is offering an expanded Crystal Reporting and SQL training course to RescueNet users interested in pursuing a more complete understanding of Crystal Reports and database concepts for creating and managing their library of custom reports for RescueNet.

Class Description

Throughout this 3-day training experience, you'll be led through various topics specific to harnessing the power of RescueNet Reporting. You'll be introduced to the Crystal Report tool used in RescueNet for managing all report needs and spend time learning database concepts, basic SQL and T-SQL queries to access your mission critical information. Create more meaningful custom reports with this new class and workshop.

Audience

- RescueNet Administrators and Power Users
- Novice to Intermediate Crystal Report Users (RescueNet Dispatch, Billing and ePCR)

Prerequisites

- Working knowledge of Windows and Windows-based applications.
- Basic knowledge of database concepts such as tables, fields and records is highly recommended.